



Person-Centered Guiding Principles

Quality of Life: Defined by the person and is not controlled by what others believe are the necessary social roles for the person. Instead, quality of life is defined by the interests and priorities of the person served.

Language: All language demonstrates dignity of and respect for the person involved and is easily understood by everyone.

Culture of Strengths and Abilities: Everything starts with the strengths, talents, abilities, and contributions that can be made by everyone involved and focuses on what is positive and productive.

Collaborative: Contributions from everyone hold equal value; responsibility is shared. Encourages creativity in the design and delivery of services.

Results-Based: Services and supports are designed to achieve the results that are purposeful and meaningful in the person's life.

Practical: Seeks a balance between quality of life and the boundaries of public resources. Everyone works to promote natural connections in the community.

TuscBDD Contact

610 Commercial Ave. SW
New Philadelphia, OH 44663
(330) 308.7173
www.tuscbdd.org



www.facebook.com/tuscbdd



www.twitter.com/tuscbdd

TuscBDD Service Facilitation Supports & Services

Learn more about TuscBDD's Service Facilitation Supports and Services!





How can Service Facilitators Help?

Service Facilitators **link** individuals to the services and supports that they need by **meeting** with individuals and families to **develop** a person-centered service and support plan using the Ohio Department of Developmental Disabilities' on-line information system known as **Imagine**. Service Facilitators also **coordinate** and **monitor** services and supports for all individuals on their caseload.

Where do I begin?

To begin the eligibility process, please contact Kristi Blick, Service Facilitator via phone (330 339-9662) or e-mail (kblick@tuscbdd.org).

Due Process

Service Facilitators will review and explain the Ohio Department of Job and Family Services' Medicaid Due Process at least once per year. Please contact your Service Facilitator for more information.

What is Freedom of Choice?

Individuals on Medicaid Waivers have the right to choose who provides their Home & Community-Based services and supports (including transportation). TuscBDD's Service Facilitators will provide individuals with contact information for certified providers.

More Services & Supports

The following services and supports are provided to all eligible individuals in accordance with Medicaid and Ohio Department of Developmental Disabilities requirements:

- Adult Service Day Programs
- Work Services
- Family Support Services
- Transportation Assistance
- Residential Services through Medicaid Waivers
- Medicaid Applications
- Guardianship Information
- Referrals to other area agencies such as Mental Health Services and Vocational Rehabilitation Services

On-Call System

Service Facilitators are ready and willing to assist our clients when needed. During regular working hours (weekdays from 7:30 AM to 4:00 PM), please contact this department at 330-308-7173.

Outside of regular working hours, on holidays and weekends, please use TuscBDD's on-call system.

To access the on-call system:

- 1) Dial 330-340-5882. (This is the cell phone number for the Service Facilitator who is on-call.)
- 2) If no one answers your call immediately, please leave a message. You should receive a return call within 30 minutes.

Our Mission

Enhance the lives of individuals with disabilities through quality services and community partnerships.



Imagine Service & Support Plan

The Imagine Service & Support Plan outlines the goals and services chosen by the individual served.

Areas of Service Include:

- Personal Income
- Housing

- Family
- Health
- Safety
- Behavior Supports
- Appearance & Hygiene
- Transportation
- Vocational Services
- Community Involvement